

## HERBERT LEGAL GROUP

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KATHERINE SPARKS
ATTORNEY AT LAW

Amy Terry Renasant Bank, Haynes Bridge Branch 9925 Haynes Bridge Road Alpharetta, Georgia 30022

Re: Endorsement of your Services

Dear Amy,

I am writing to heartily endorse your services as both a personal and business banker. I was a big bank customer for many years, and I did not realize that my personal banking relationship left much to be desired. Now, after more than two years as a Renasant customer, I am eager to sing your praises to friends and loved ones.

I am always greeted warmly when I stop by the branch and appreciate that you and your staff always take the time to ask about my daughter by name. Whenever I have had a question or a request associated with my accounts, you have provided excellent, timely assistance. I am delighted that my banker is also a friend.

Moreover, I routinely refer my business clients to you and receive great feedback. I can refer with trust knowing that you will take excellent care of these clients and that you will become another valued partner in their team of professionals.

During the pandemic, it has become even more clear how important it is to have a supportive banking relationship. Whether the customer has personal or business banking needs, knowledgeable, compassionate assistance is essential. You always provide that, Amy – thank you.

With appreciation,

Kallia B. Splan

Katherine Sparks